

# Rabbi Benson Roxas

Quality Assurance Engineer | Manual & Automation Testing | Playwright

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## PROFESSIONAL SUMMARY

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QA Engineer with nearly 5 years of dedicated QA experience and 15+ years in IT, beginning my career as a software developer. I combine strong manual testing expertise with Playwright automation, API validation, SQL, and browser DevTools to identify defects, investigate root causes, and provide actionable evidence to development teams. Experienced across SaaS, web applications, and large enterprise systems, with a strong background in test strategy, regression testing, integration testing, release validation, and QA process improvement.

*"Rabbi would be a strong asset to any team looking for someone who understands how to build reliable QA processes and execute them well." — Alex Lindsay, VP of Product, Collette Health (LinkedIn recommendation)*

## CORE SKILLS

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**QA & Testing:** Manual Testing, Functional Testing, Regression Testing, Smoke Testing, Integration Testing, System Integration Testing (SIT), User Acceptance Testing (UAT), Backward Compatibility Testing, End-to-End Testing, Edge Case Testing, Web Testing, Mobile Testing

**Test Automation:** Playwright, TypeScript, JavaScript, Test Automation, Regression Automation, Automated Test Design

**API & Technical Testing:** API Testing, Browser DevTools, Network Inspection, Console Log Analysis, HTTP Monitoring, API Response Validation, Security-Focused Testing, SQL Data Validation

**QA Engineering:** Test Planning, Test Strategy, Test Case Design, Defect Lifecycle Management, Root Cause Investigation, Release Validation, Test Reporting, Evidence Collection, QA Process Improvement

**Tools & Platforms:** Jira, Zephyr for Jira, Trello, Excel, Oracle E-Business Suite, Oracle HCM Cloud, BI Publisher, HCM Data Loader

**AI-Assisted QA:** Claude AI, ChatGPT, Gemini AI

**Methodologies:** Agile, Scrum, SDLC, Release Management, Cross-Functional Collaboration

**Legacy Development:** SQL, Oracle Forms, Oracle Reports

## PROFESSIONAL EXPERIENCE

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### Senior QA Engineer

#### IMR System

Remote, Arizona, USA | June 2026 to Present

- **Joined as the first QA Engineer**, establishing QA practices from the ground up by reviewing hundreds of existing test cases, identifying coverage gaps, and designing additional scenarios for overlooked workflows and edge cases.
- **Designed and implemented 400+ automated test cases** using Playwright, TypeScript, and JavaScript, covering authentication, password security, race conditions, slow-connection handling, multi-role access, mobile touch targets, email verification, and other critical workflows.
- **Identified and documented 20+ production defects**, using detailed reproduction steps, expected versus actual behavior, technical evidence, and browser DevTools investigation to help isolate issues.
- **Used Chrome DevTools to inspect console errors, network requests, API responses, HTTP behavior, and suspicious payloads**, uncovering issues not visible through standard UI testing.

- **Directed Claude AI and Gemini AI to build custom Playwright test runners** from detailed QA test designs, including automated screenshot capture and Excel reporting for failed test cases.
- **Built 1 QA platform solo** to support centralized test execution, reporting, evidence management, screenshots, videos, defects, and execution history.
- **Developed automated reporting workflows where 100% of test runs produce supporting evidence**, providing developers with reproducible visual proof of test results and failures.
- Used Trello to manage QA activities and communicated testing status, defects, risks, and release-readiness information directly with company leadership.

## QA Tester

### ColletteHealth

*Remote, Noblesville, Indiana, USA | June 2022 to February 2026*

- **Created and executed 1,100+ test cases across 63+ release cycles**, translating product requirements into structured test strategies and comprehensive release coverage.
- Executed functional, regression, integration, and backward compatibility testing at scale, **maintaining thorough coverage across high-volume release cycles**.
- **Identified, documented, and tracked 130+ defects**, providing complete reproduction steps, expected versus actual behavior, supporting evidence, and actionable technical feedback.
- Investigated defects beyond the reported symptoms to help identify root causes and distinguish application behavior from data, configuration, or environment issues.
- Collaborated closely with developers, product owners, and cross-functional teams to clarify requirements, validate fixes, and maintain release readiness.
- **Established myself as a Subject Matter Expert** for key product areas, advising product owners and developers on expected behavior, business rules, and edge cases.
- Delivered detailed test results and release-readiness reports, giving stakeholders clear visibility into testing status, defects, risks, and outstanding issues.

## Test Specialist

### IBM — Client: Verizon Communications

*Remote, Quezon City, Philippines | September 2021 to June 2022*

- Tested Oracle EBS and SaaS enterprise modules for a **Fortune 500 client** across General Ledger, Accounts Payable, Accounts Receivable, Procurement, Order Management, and Inventory.
- Created test plans, scenarios, and detailed test cases from requirements and tracked defects end-to-end using Jira and internal tools.
- **Used SQL queries to validate backend data integrity** in Oracle databases, reconciling database results against application behavior and expected business rules.
- Supported deployment testing, post-production sanity checks, regression validation, and QA metrics reporting.
- Participated in Agile/Scrum ceremonies including sprint planning, daily stand-ups, defect reviews, and release readiness activities.

## Tech-Functional Consultant / Application Developer

### Accenture

*Bonifacio Global City, Manila, Philippines | November 2014 to April 2018*

### H&R Block — Oracle HCM Cloud (January 2018 to April 2018)

- Built HCM Extracts end-to-end, including Balance Groups, Extract Definitions, and Delivery Options across XML, Text, RTF, and CSV formats.
- Designed BI Publisher report templates and custom CSV outputs for HR and Payroll downstream systems.

***Exelon — Oracle HCM Cloud Data Migration (April 2017 to January 2018)***

- **Led HR and Payroll data migration** from PeopleSoft to Oracle Cloud Fusion using HCM Data Loader (HDL) and PBL.
- Validated migrated data, reconciled import errors, investigated root causes, and escalated risks.

***Brocade — R12 Retrofit Developer and Reviewer (May 2016 to March 2017)***

- **Delivered 100+ Oracle R12 retrofits** across Oracle Forms and Reports, each supported by technical design, build, and unit test documentation.
- Reviewed other developers' work and identified defects before functional testing.

***TV Globo — Application Outsourcing Support (November 2014 to May 2016)***

- Provided Level 3 support for Oracle EBS, including AP, PO, Receiving, and Oracle Forms.
- Tested fixes and enhancements through unit, functional, and regression testing before deployment.

**Programmer**

**Global Steel Philippines, Inc.**

*Iligan City, Philippines | July 2008 to October 2014*

- Built and maintained internal enterprise applications end-to-end, including requirements gathering, development, testing, deployment, and user training, establishing the full SDLC foundation that continues to shape my QA approach.

**EDUCATION**

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**BS Computer Science**

Iligan Medical Center College | Iligan City, Philippines | 2003 to 2007